

RULES

SWIMMING POOL HOTEL DEI GIARDINI

1. Access to the facility is limited to registered guests who purchased a pass or membership.
2. Children under the age of 14 can only access the facility if accompanied by an adult taking responsibility for them.
3. People presenting cuts, wounds, or any other infectious skin lesion (warts, fungus, etc.) or any contagious disease are not allowed into the water. The manager in charge reserves the right to ask guests for a doctor's note attesting the absence of infectious diseases.
4. People under the influence or showing visible health impairments that would put them in jeopardy are not allowed into the water.
5. Showering is mandatory before accessing the pool.
6. Going through the foot-washing facilities as well as the shower room is mandatory before accessing the pool.
7. It is forbidden to access the pool area with shoes on, as well as getting dress and undressed in the common areas. Locker rooms are available for dressing, undressing, and personal hygiene.
8. The use of shampoo, soap, etc. is forbidden in the showers in the pool area.
9. Guests are forbidden from bringing outside food and drinks with them.
10. Guests are forbidden from bringing sun beds and umbrellas with them.
11. The use of swim caps is recommended.
12. Running, pushing, diving and playing dangerous or violent games is forbidden.
13. For safety reasons, free diving is forbidden.
14. For safety reasons, the use of swimming masks, flippers, mouth pieces and balls is forbidden.
15. During classes it is forbidden to use the area where the class is taking place, to avoid interruptions to the activity.
16. It is forbidden to leave personal items such as mats and towels in conjunction of any point of entrance.
17. It is forbidden to consume food in the locker rooms or in the pool area.
18. Bringing animals into the pool area is forbidden
19. Giving swimming classes is forbidden.
20. The possibility of renting sun beds is subject to availability. Lack of availability will not change the entry fee.
21. Refunds are not available if a guest leaves or evacuates the premises, whether it is for bad weather or for security measures implemented by management.
22. All cumulative memberships and passes do are not subject to refunds if not used.
23. Guests are required to show their pass when asked by staff members. Those who enter without a pass are required to give their details to staff or security.
24. Management is not responsible for:
 - a) incidents, injuries, lesions or anything that may happen as the result of behaviour attributable to a guest.
 - b) Theft or loss of items left unattended on the premises.
25. Swimming diapers are mandatory for children under the age of 3 and any guest suffering from incontinence.
26. The use of flip flops or synthetic sandals is mandatory.
27. Granting or denying admission to the premises is exclusively up to management
28. Every part of the facility, including tools and furniture need to be handled respectfully. Any damage to items or areas around the pool (including the garden, flowers, plants, fencing, etc.) will be charged to the party responsible with an immediate request of damage payment.
29. Access to the public may be limited in case of overcrowding.
30. The presence and the activity of our staff and security is to guarantee the quality of a safe and hygienic for all guests. We kindly request you cooperate and abide by the norms that our staff is enforcing.